

"In the Name of Allah/the One God, the Most Compassionate, the Most Merciful"

WELCOME to ISOS NEWS



www.i-sos.org

2019 Annual Report

10th Edition

Vision

Islamic Social Services of Oregon State (ISOS) is a 501c3 social service charitable organization. We strive to be a trusted organization practicing Islamic values when rendering services to people in need of assistance through trying times. In doing so we hope to reflect and spread understanding of Islam, promote self reliance and add to the well being of the community we live in.

Mission

ISOS collaborates with a network of non-profit organizations and community service groups to assist those facing periods of challenge in gaining self reliance through financial assistance and access to public assistance targeted to their needs and goals.

Appreciation

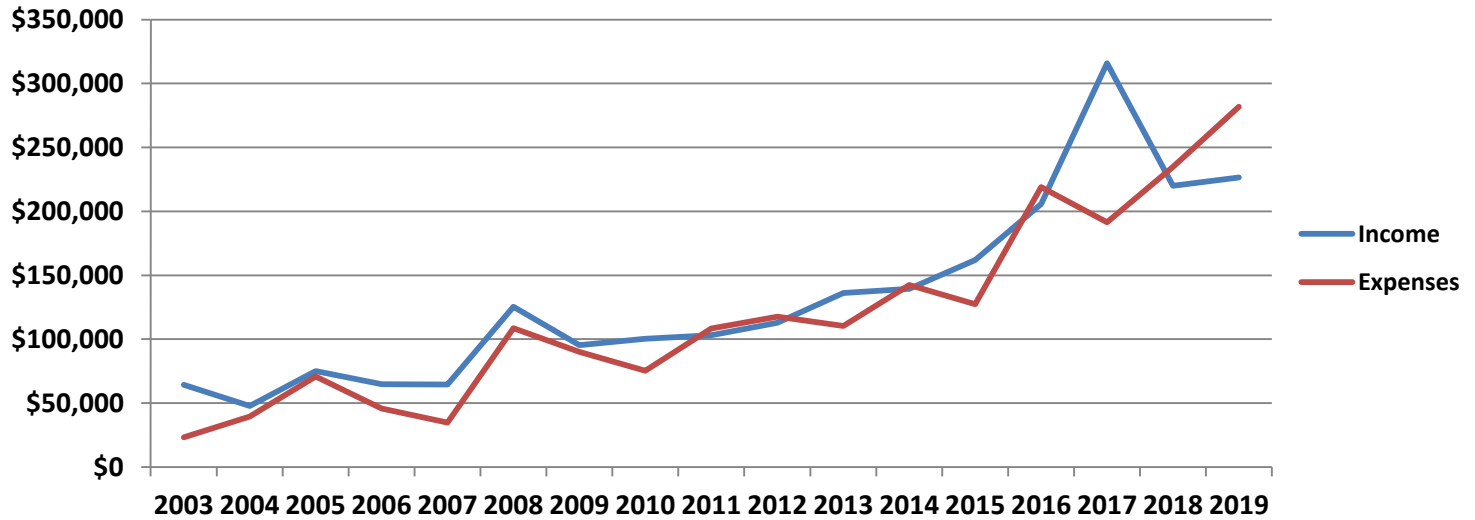
We would like to acknowledge the following agencies for their continued support and collaboration with ISOS:

DHS Child Welfare; AsSaber Mosque; Bilal Mosque; IRCO Mideast House; Oregon Islamic Chaplain Organization (OICO); Islamic Relief USA; Jewish Family and Child Service (JFCS); William Temple House; Multnomah County Health Dept; Shafa Clinic; Oregon Food Bank; Japanese American Citizen League (JACL); Outside In; Immigrant and Refugee Community Organization (IRCO) – Mideast House; Potluck in the Park; Sunshine Division; Rose Haven; Transition Projects; University of Western State (Chiropractic Dept.); Medical Teams International (Dental Services); LifeWorks; TriMet; Relay Resources; Portland Refugee Support Group (PRSG); Immaculate Heart of Mary Catholic Church; Sesame Donuts; Street Roots; Oregon's' Lion Sight and Hearing Foundation; Volunteers of America (VOA); Portland Police (Muslim Advisory Council).

Most of all to our donors for providing the much needed financial support to help those in need with dignity!

Finance Status

Financial Trend:



Expenses	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
clothes		\$650	\$350	\$182							
education	\$2,245	\$990	\$330	\$500	\$789		\$1,000				\$545
food	\$12,415	\$5,475	\$30,824	\$22,931	\$25,864	\$15,255	\$10,806	\$44,013	\$11,648	\$16,161	\$17,503
housing	\$46,501	\$47,083	\$43,864	\$62,413	\$54,792	\$65,438	\$81,163	\$132,373	\$143,768	\$157,694	\$193,027
admin	\$5,326	\$3,320	\$4,047	\$2,065	\$7,535	\$9,579	\$13,318	\$19,034	\$11,184	\$13,267	\$10,832
medical		\$1,309	\$3,015	\$623		\$290	\$835	\$476			
transportation	\$5,326	\$4,483	\$8,217	\$6,067	\$2,939	\$6,310	\$1,244	\$7,618	\$2,611	\$3,550	\$4,109
utilities	\$6,317	\$5,723	\$5,411	\$2,667	\$3,759	\$2,639	\$4,829	\$3,943	\$4,180	\$3,634	\$5,883
youth activities			\$114	\$9,988	\$5,350						
death/support	\$7,073			\$830		\$820		\$1,230			
Day of Dignity			\$6,268	\$8,267	\$10,000	\$10,076	\$9,366	\$10,327	\$11,550	\$13,399	\$14,756
Oaks Park Eid											\$2,901
employment			\$5,842	\$1,000		\$26,620	\$3,891		\$6,537	\$24,654	\$32,169
disaster relief		\$2,025									
legal	\$4,803	\$4,260			\$40	\$5,400	\$854			\$2,530	
TOTALS	\$90,006	\$75,318	\$108,282	\$117,533	\$111,068	\$142,427	\$127,305	\$219,014	\$191,478	\$234,889	\$281,725

***ISOS admin - infrastructure expenses**

2009-2011: over \$2,000 into storage rent; outreach promotions; utilities. Switched to Community Warehouse.

2012-2015: Office lease/infrastructure; insurance; state registration

2016: Office lease/infrastructure; insurance; state registration; Grant software tool

2017-2019: Office lease/infrastructure; insurance; state registration

Financial Donations:

Grants:

- **Islamic Relief USA-IRUSA:**
 - **Day of Dignity - \$10,000**
- **Employee Matching Fund:**
 - **Benevity Community Impact Fund - \$39,058.51**
 - **Network for Good - \$502.13**
 - **AmazonSmile - \$92.24**

Programs:

- **Oaks Park Eid Celebration - \$28,163.05**
- **Ramadan WINCO cards - \$11,110**

Private Donations: \$137,638.58 (approx 125 donors)



The Needy

- **ISOS Monthly News Update:**

ISOS keeps our community informed by emailing a monthly news update, highlighting services, activities and events. If you wish to be on our mailing list, please sign up at: <http://i-sos.org/contactus.php>.

- **Helping those in Need:**

ISOS requires those receiving assistance to be an Oregonian/SW Washingtonian resident; sponsored by a service agency to validate the need and to provide a self sufficiency plan. Emphasis is to collaborate with other like agencies that provide resources/services that meet the needs of the client. The intent is to minimize duplication and to maximize collaboration.

Between 10-30 cases are served monthly. For the refugees in need, we focus on their struggle on stabilizing their transition into their new homeland. For non-refugee cases, their struggles are typically with loss of jobs; domestic violence; medical issues and insufficient disability funds.

The priority number 1 cost has been with retaining housing and preventing homelessness, while the client is allowed to complete their plan to be self-reliant.

122 households were served in 2019, spending \$205,364. This averages about \$1,994/household. Of those served, 33% are Muslims and 67% are non-Muslims. When compared to 2018, 66 households achieved self-reliance, spending \$161,374. This averages about \$2,445/household. Of those served, 33% are Muslims and 67% are non-Muslims. The decline of Muslims served is a reflection of the major decline of incoming refugees.

Sample Testimonies:

Homeless: "After a year of being homeless, I was ready to give up, but after a concerned brother told <ISOS name> about my situation, her and the others at ISOS had me come meet with them, and they provided me with the tools I needed to help myself, a stable place to stay for a couple weeks while I ran down leads on programs and services, and some help making a step by step plan, and now just a few weeks after our initial meeting, I have found transitional housing program, (moving in tomorrow or the next day inshallah) which after a few months will lead to permanent

subsidized housing, and placement in a job that accommodates my partial disability. I could not have done it without ISOS."

Central City Concern: "I cannot begin to express my thanks and gratitude for your assistance with <client> situation. This is such good news I am through the roof! <The client> and his son just came down to the office full of excitement and thanks to ISOS. <Client's> son literally said this is the best day ever. Thank you so SO much!

- **Mentorship Program:**

Mentorship program was started in the Fall of 2018 in lieu of the hardship refugee families were facing in navigating the system here in US. The program focuses on overcoming acculturation barriers with special focus on school going children. The mentor assists the children in understanding the school system, help with homework and link them to community resources for extracurricular activities. Each mentor has only one refugee family as mentee. We started small, with 4 families but now as we see the huge positive impact on these 4 families we are going to Insha-Allah expand the program. If you are interested, please contact us at i-sos.org.

- **DHS Foster Children Prevention Program (Saving Families):**

ISOS is a member at the state level with Refugee Child Welfare Advisory Committee. We meet and review state wide cases and discuss possible resolutions.

- **Portland Park and Recreation Honoring ISOS:**

Portland's Park and Recreation New Portlanders Program provided an event on March 15th; 6pm at the Southwest Community Center to honor those that have made a difference with their contributions to the refugee and immigrant community. ISOS has been honored to be one of the recipients.

Partnerships

- **Oregon Food Bank:** ISOS collaborates with Oregon Food Bank to provide a mobile food pantry at Bilal Mosque once a month to serve those in need of groceries, including fresh produce. Faiza Kareem, ISOS Board member, is leading this project. Numbers of people served are reported in the monthly ISOS News Update. They typically range between 65-75 families covering 250-300 people per month. Languages spoken: Arabic, Somali, English, Nepali, Spanish, Chinese, Vietnamese, Korean, Indonesian, Urdu, Pushto, Turkish, Mandarin, Fula, Yoruba and Hausa (last 3 languages are African).



- **Muslim Educational Trust (MET) Girls Scout:**

The [Muslim Educational Trust \(MET\) Girls Scout Troop 41877](#) donated to ISOS \$100 from their annual Girls Scout cookie sales! We are very honored and appreciative of their thoughtfulness and care to provide from their hard work funds to support those refugees in our community in need. A certificate of appreciation was presented to the Girls Scout Troup from ISOS.



- **Portland Police Muslim Advisory Council (MAC):**

ISOS is a core member of the Muslim Advisory Committee (MAC), where Muslim community leaders along with the Portland Police meet monthly to review how to better work together to promote social justice to best serve the community with safety measures and maintain transparency of information. This is our 3rd year in operation. Key accomplishments for 2019 include the following:



- **First Mosque to Provide Respite for Police in the US** - Islamic Bosniaks Educational and Cultural Organization (IBECO), a MAC Board member, was officially established on June 16th as the first mosque in the US to provide a respite site for the first responders. Police officers, Emergency Medical Service (EMS) workers and firefighters can use the Bosniaks center and mosque to write reports and take a short break between calls for service. They will have 24/7 access to the Mosque and have a unique opportunity to engage with the Bosniak community and build meaningful relationships. Congratulations!



- **Portland Park and Recreation “Walk with Refugees and Immigrants”** - Police officers from MAC participated in the event wearing the MAC T-shirts. The event was held at East Portland Knott Park. Thousands attended and participated, including local politicians providing speeches of support for our refugees and immigrants.
- **Iftar Dinner Event** - where Muslim community leaders and Portland Police officers come together to share breaking the fast and breaking barriers through socializing and listening to speakers about the importance of collaboration.
- **Holiday Food Boxes** – MAC members participated in Sunshine Divisions' food packing on Dec 18th. Volunteers from different agencies and companies came together and packed about 2,000 boxes that evening with meat, produce and dry goods in Sunshine Divisions' (unheated) warehouse. This was a 2 day event that accomplished boxing close to 4,000 boxes to be distributed to families in need.



Go to: www.facebook.com/ppbmac for updates.

- **Sunshine Division:**

- **Shop with a Cop** - Sunshine Division honored ISOS by offering 89 slots for their annual Shop with a Cop program! This event is funded by Fred Meyers and sponsored by Sunshine Division and the Portland Police. It was held at Gateway's Fred Meyers on August 15th. The Portland Police officers take their personal volunteer time to shop with youth in need of clothes and school supplies, under the sponsorship of Sunshine Division and funding of gift certificates from Fred Meyers. About 275 children are selected to shop with designated cops for school clothing. Mayor Ted Wheeler, Chief Outlaw and about 275 police officers attended this event to show support for our youth in need of school clothing and supplies. We are honored to receive from the 275 slots available, 89 slots for our children. ISOS worked primarily with IRCO Mideast House and Portland Refugee Support Group. More information about Sunshine Division can be provided at: www.sunshinedivision.org.



- **Children Bicycles** - Sunshine Division donated bicycles to MAC. Portland Police Sunshine Division's coordinator, Officer Matt Tobey, reached out to MAC, offering free excellent condition bicycles for children. ISOS was able to provide some to Portland Refugee Support Group's families. Also the Bosniaks Educational and Cultural Organization received some of the bicycles for their needy families.



- **Providing Volunteers** - ISOS is working with Cool Islam on providing volunteers for Sunshine Division. Approximately 31 volunteers (adults and teens; males and females) helped Sunshine Division with food sorting, pantry stocking, and emergency food box building.



- **Holiday Food Boxes** - Officer Matt Tobey, Portland Police Bureau (PPB) coordinator for Sunshine Divisions' Thanksgiving Food Drive, reached out to the PPB's Muslim Advisory Council (MAC) for assistance with distribution of Thanksgiving food boxes. About 50 social service agencies came together for this event. **Please enjoy the following YouTube video of those that participated in this wonderful event of giving:** <https://youtu.be/pnxA4xiO2Sw>

- **Jewish Family and Child Services (JFCS):**

- **Thanksgiving Food Boxes** - JFCS provided ISOS families some of their Thanksgiving Food Boxes, including deliveries to the clients' home! They provided option for Kosher turkey. Each food box provided a complete Thanksgiving dinner to feed 5 people. Our thanks to the Sisters Group from Bilal Mosque for providing to JFCS about 125 chicken broths for the food boxes.



Annual Events

- **Oaks Park Eid Event:**

- **Muslim Family Getaway's Oaks Park Eid Celebration Events are now under the ownership of ISOS.** This is a joyous occasion for families and friends to come together in a fun family environment and experience togetherness that crosses over many diverse cultures. The proceeds from this event go to helping those in need in our community. Thank you to all who supported and came to this event!



- **Ramadan Food Drive:**

- **15 Agencies were involved in this year's Ramadan Food Drive** - Each agency provided a list of those in need and delivered the food supplies to their clients. We thank Islamic Relief USA (IRUSA) and Islamic School of Portland (ISP) for the food boxes!
 - Approximately 3,000 people served.
 - 252 IRUSA and 50 ISP food boxes averaged 45 lbs/box distributed.
 - 1,500 WINCO cards distributed (\$10/WINCO card).

We thank our co-partner agencies for providing the distribution:

- Immigrant and Refugee Community Organization (IRCO – 8 departments)
- Portland Refugee Support Group (PRSG)
- African Youth Community Organization (AYCO)
- Rohingya Youth Association of Portland (RYAP)
- Cool Islam
- Muslim Community Center of Portland (MCCP)
- Masjed Abu-Bakar



- **Day of Dignity - Serving Portland's Homeless:**

- **Day of Dignity - was held on September 8th at the North Park Block B in downtown Portland** (Elephant in the Park-located at NW Burnside and Couch). This event is sponsored by Islamic Relief USA (IRUSA). This year was indeed a special event, providing the following:
 - **527 homeless were served**
 - **25 humanitarian agencies/businesses participated in the event** - an increase from last year's event (18 participated in 2018)
 - **First year we automated the collection of homeless surveys** by our teenage youths using tablets and online survey forms. Many thanks to Farah Abu-Khater, the Day of Dignity Project Lead that initiated this. **Charts of the homeless profiles were provided to social service agencies and the Mayor**, hoping this will help them to better serve the needy.
 - **Mayor Ted Wheeler and his staff attended the event** and visited all the participating agencies; spoke to the youth volunteers, IRUSA sponsor and the homeless. They were very impressed. **A letter of appreciation was sent to ISOS from the Mayor.**
 - **Supplies provided to the homeless:**
 - customized backpacks with heavy duty rain ponchos for the homeless from CityPak (Chicago, Illinois)
 - 20 degree temperature sleeping bags from Als Sports (Salt Lake City, Utah)
 - street socks from Bombas donated to Portland Refugee Support Group

- thermal socks
 - large carry bags
 - hygiene kits
 - female sanitary supplies
 - readers and sun glasses
 - mini-first aid kits
 - school kits (3 grade levels)
 - Bar-B-Que veggie burgers
- **Services provided to the homeless:**
 - chiropractic treatment from Western University Chiropractic Dept
 - dental services from Medical Team International
 - medical application registration assistance and counseling from Multnomah Health Dept
 - eye exams and glaucoma screening
 - blood pressure; glucose testing
 - dental hygienist counseling
 - housing/shelter resources
 - job resources
 - domestic violence counseling/information
 - barbers - haircuts/grooming
 - youth volunteers provided services to the homeless by distributing supplies - **great opportunity for youth awareness of the homeless community**
 - **Iraqi and Syrian refugees from IRCO-Mideast House also volunteered their services** by managing the Oregon Food Bank booth in distributing food.

ISOS has been involved with Day of Dignity for over 10 years and with each year we receive an increase of agencies asking to join us. We find working together as a coalition to better serve those in need is the only way to better serve our community.

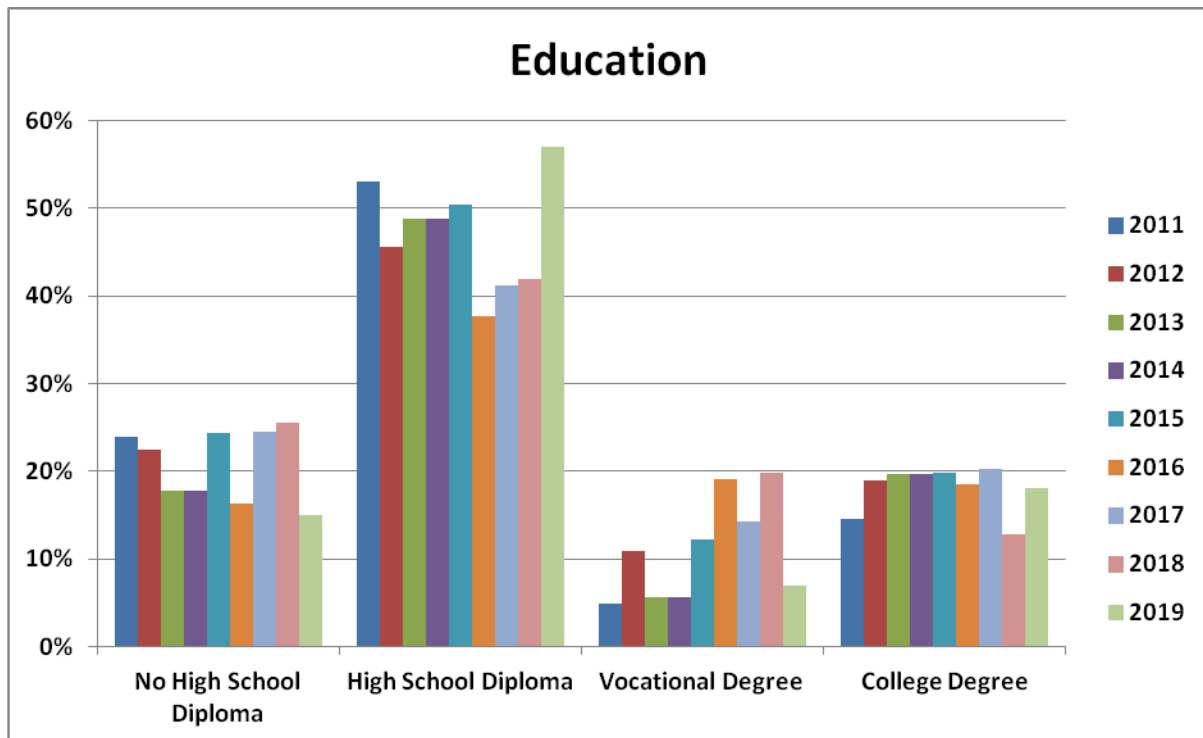
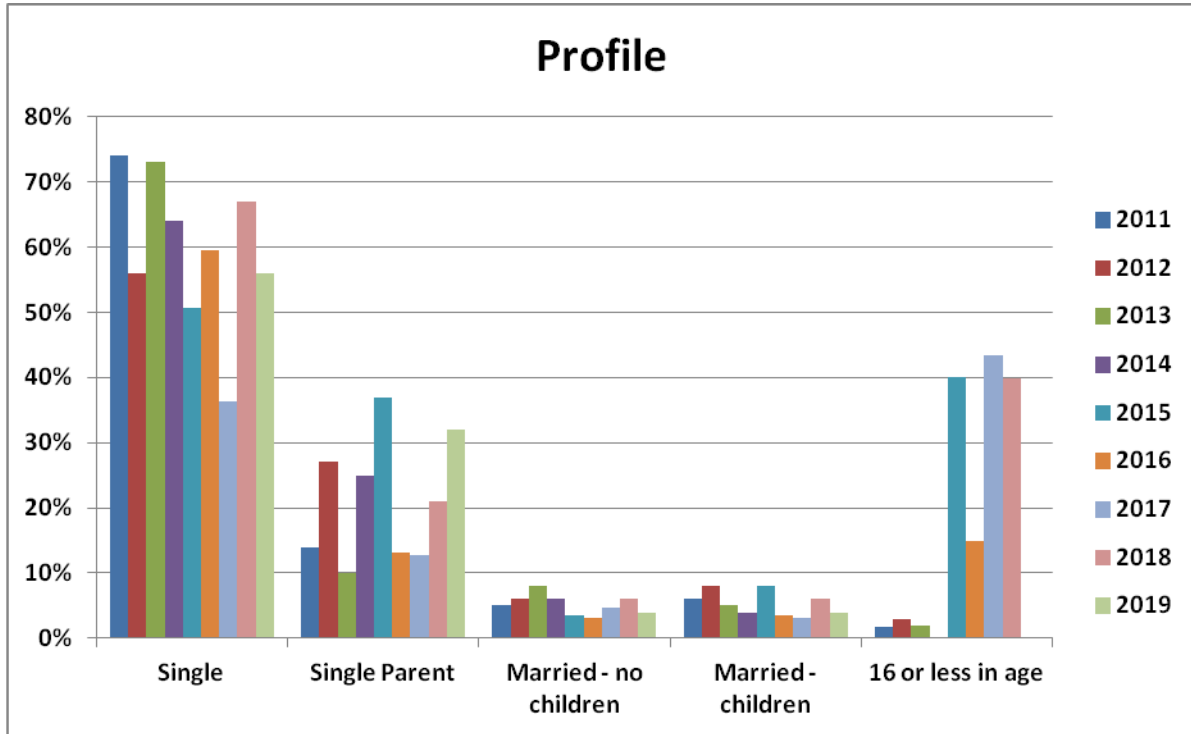


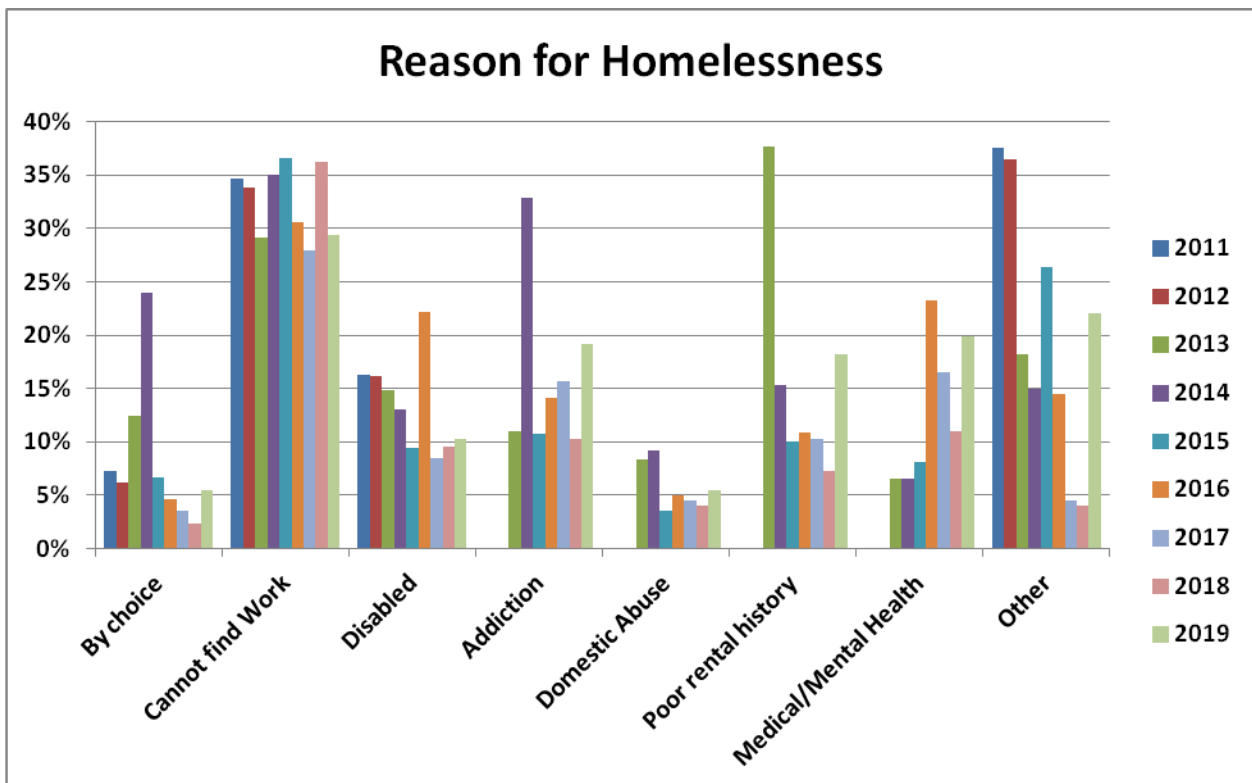
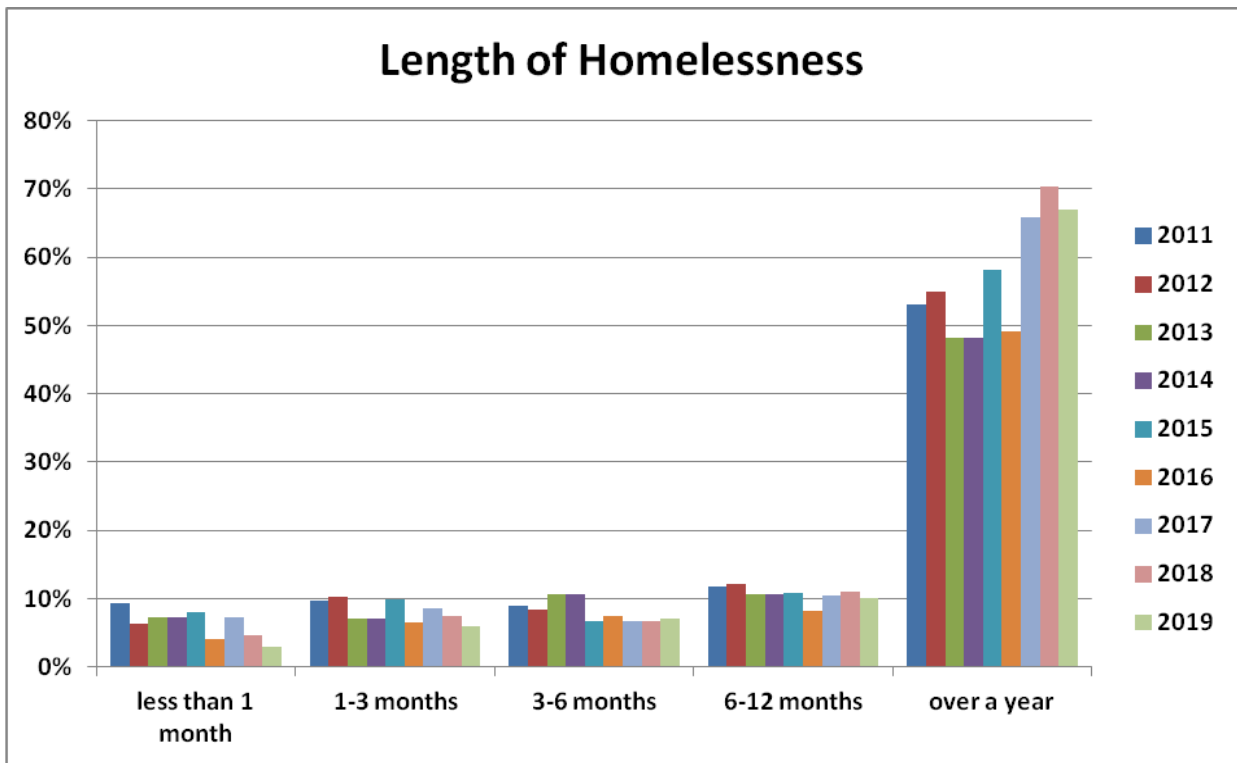
The Day of Dignity Event video can be found at: <https://vimeo.com/365536157>

The #1 request from the homeless is transitional housing followed by mental/medical services. Surveys gathered from the homeless revealed the following data charts about their background and their challenges.

Day of Dignity 2011-2019 – Homeless Trend

(Total surveyed/year: 450-600)





Day of Dignity 2019 Photos



**MAKE A DONATION
AND
IMPACT A LIFE!**

Let us be a source of hope and comfort to those in need.

To receive the blessings of giving, please provide your Zakat-ul-Mal/Sadaqa/Donations to ISOS via <http://i-sos.org/donate.php> or mail to:

ISOS
P.O. Box 5996
Aloha, OR 97006-5996

or

ISOS
Colonial Office Campus
10175 SW Barbur Blvd; Suite 100BA
Portland, OR 97219

You can also give by shopping:

- **For Amazon shoppers** – Amazon is donating to non-profits 0.5% of purchases made when shopping from AmazonSmile. Go to AmazonSmile: <http://smile.amazon.com> and select “Islamic Social Services of Oregon State”, where you see the word Supporting.
- **ISOS is registered with Giving Assistance**, allowing percentage of your purchases to be donated to ISOS. For more information, please go to: <https://givingassistant.org/np#islamic-social-services-of-oregon-state>.



Website: www.i-sos.org

Facebook: <https://www.facebook.com/IslamicSocialServicesOregonState>

"Working together to help those in need to be self-reliant."

ISOS Board Members: Laila Hajoo; Issam Abu-Khater; Faiza Kareem; Reem Soliman; Fawzy ElBarbry

ISOS Case Managers: Hena Zia; Kevin Leffler