

"In the Name of Allah/the One God, the Most Compassionate, the Most Merciful"

WELCOME to ISOS NEWS



www.i-sos.org

2020 Annual Report

11th Edition

Vision

Islamic Social Services of Oregon State (ISOS) is a 501c3 social service charitable organization. We strive to be a trusted organization practicing Islamic values when rendering services to people in need of assistance through trying times. In doing so we hope to reflect and spread understanding of Islam, promote self reliance and add to the well being of the community we live in.

Mission

ISOS collaborates with a network of non-profit organizations and community service groups to assist those facing periods of challenge in gaining self reliance through financial assistance and access to public assistance targeted to their needs and goals.

Appreciation

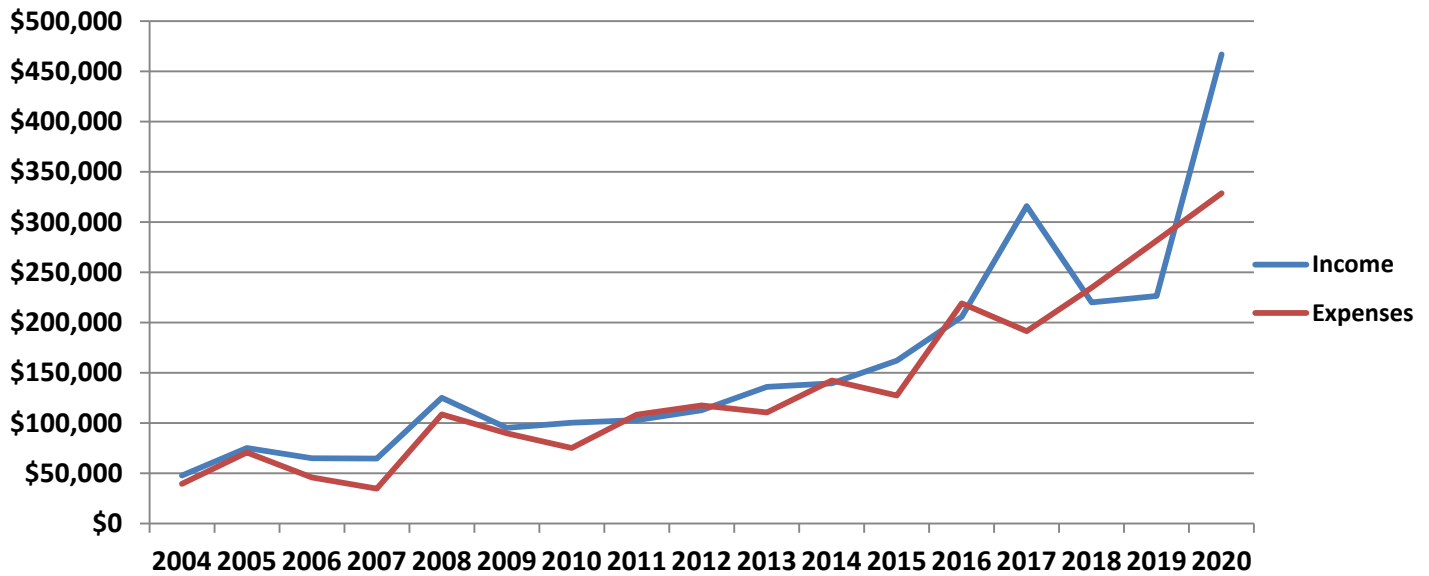
We would like to acknowledge the following agencies for their continued support and collaboration with ISOS:

DHS Child Welfare; AsSaber Mosque; Bilal Mosque; IRCO Greater Middle East Center; Oregon Islamic Chaplain Organization (OICO); Islamic Relief USA; Jewish Family and Child Service (JFCS); NW Pilot Project; APD (Aging and Person's w/ Disabilities); Innovative Housing Inc.; Muslimahs United; Oregon Burmese Muslim Association; Oregon Vocational Rehab (OVRs); Oregon Health Authorities; CARE Oregon; Department of Health and Human Services (DHS); Worksource; Oregon Food Bank; Sunshine Division; Community Services Network; Bosnian Educational and Cultural Organization (BECO); Immigrant and Refugee Community Organization (IRCO); Somali American Council of Oregon (SACOO); Portland Refugee Support Group (PRSG); Portland Police Bureau (Muslim Advisory Council); Familias en Accion; LifeWorks NW .

Most of all to our donors for providing the much needed financial support to help those in need with dignity!

Finance Status

Financial Trend:



| Expenses | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
|------------------|-----------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| clothes | \$650 | \$350 | \$182 | | | | | | | | |
| education | \$990 | \$330 | \$500 | \$789 | | \$1,000 | | | | \$545 | |
| food-supplies | \$5,475 | \$30,824 | \$22,931 | \$25,864 | \$15,255 | \$10,806 | \$44,013 | \$11,648 | \$16,161 | \$17,503 | \$70,970 |
| housing | \$47,083 | \$43,864 | \$62,413 | \$54,792 | \$65,438 | \$81,163 | \$132,373 | \$143,768 | \$157,694 | \$193,027 | \$195,595 |
| admin | \$3,320 | \$4,047 | \$2,065 | \$7,535 | \$9,579 | \$13,318 | \$19,034 | \$11,184 | \$13,267 | \$10,832 | \$16,737 |
| medical | \$1,309 | \$3,015 | \$623 | | \$290 | \$835 | \$476 | | | | |
| transportation | \$4,483 | \$8,217 | \$6,067 | \$2,939 | \$6,310 | \$1,244 | \$7,618 | \$2,611 | \$3,550 | \$4,109 | \$4,380 |
| utilities | \$5,723 | \$5,411 | \$2,667 | \$3,759 | \$2,639 | \$4,829 | \$3,943 | \$4,180 | \$3,634 | \$5,883 | \$12,489 |
| youth activities | | \$114 | \$9,988 | \$5,350 | | | | | | | |
| death/support | | | \$830 | | \$820 | | \$1,230 | | | | |
| Day of Dignity | | \$6,268 | \$8,267 | \$10,000 | \$10,076 | \$9,366 | \$10,327 | \$11,550 | \$13,399 | \$14,756 | |
| Oaks Park Eid | | | | | | | | | | \$2,901 | |
| employment | | \$5,842 | \$1,000 | | \$26,620 | \$3,891 | | \$6,537 | \$24,654 | \$32,169 | \$23,575 |
| disaster relief | \$2,025 | | | | | | | | | | \$5,000 |
| legal | \$4,260 | | | \$40 | \$5,400 | \$854 | | | \$2,530 | | |
| TOTALS | \$75,318 | \$108,282 | \$117,533 | \$111,068 | \$142,427 | \$127,305 | \$219,014 | \$191,478 | \$234,889 | \$281,725 | \$328,746 |

***ISOS admin - infrastructure expenses**

2009-2011: over \$2,000 into storage rent; outreach promotions; utilities. Switched to Community Warehouse.

2012-2015: Office lease/infrastructure; insurance; state registration

2016: Office lease/infrastructure; insurance; state registration; Grant software tool

2017-2019: Office lease/infrastructure; insurance; state registration

2017-2020: Office lease/infrastructure; insurance; state registration; Case Management Software

Financial Donations:

Grants:

- Islamic Relief USA-IRUSA: \$24,300
- CareOregon: \$10,000
- Oregon Health Authorities: \$95,000
- Oregon Food Bank: \$9,000 (food cards)

Employee Matching Fund:

- Benevity Community Impact Fund - \$86,169.09
- Network for Good - \$1,315
- AmazonSmile - \$47.09

Private Donations: \$250,209.91

Year 2020 has been an unprecedented year with respect to the COVID-19 pandemic. Due to safety reasons, we were not able to engage with neither our annual Day of Dignity Event nor the Oaks Park Eid celebration events. Instead the focus was in providing the needed resources of sustaining the basic essentials, priorities on food, housing and working with partnering agencies for those in need at a time of pandemic crisis.

The Needy and COVID-19 Relief

- **Helping those in Need:**

ISOS requires those receiving assistance to be an Oregonian/SW Washingtonian resident; sponsored by a service agency to validate the need and to provide a self sufficiency plan. Emphasis is to collaborate with other like agencies that provide resources/services that meet the needs of the client. The intent is to minimize duplication and to maximize collaboration.

Between 10-30 cases are served monthly.

ISOS is committed to prevent homelessness by providing rental assistance. This has been our top budget expenditure. Some of the other challenges for these families are loss of job, medical issues, insufficient disability funds and domestic violence.

Number of households served in 2020 was 81, spending \$217,814. This averages about \$2,689/household. Of those served, 35% are Muslims and 65% are non-Muslims. The decline of Muslims served is a reflection of the major decline of incoming refugees that are predominately Muslims.

COVID-19 Emergency Gift Cards: From April-December 2020, 29 agencies came to ISOS applying for gift cards for their clients in need. ISOS responded to their requests of need by spending \$39,839 for 1,466 people (747 adults; 719 children). ISOS will continue to provide the needed gift cards as long as the pandemic threat exists and the funds are available.

COVID-19 Basic Necessities Support: From March-December 2020, \$119,929 was spent on basic living essentials, i.e. rent support to prevent evictions, utilities, transportation, etc while working with sponsoring agencies on their ability to regain self-reliance and maintain their safety and well-being.

Sample Testimonies:

- “Clients express so much gratitude in accessing grocery store gift cards with the freedom to get the things that they need and eat at home; whether that be culturally specific meals or diapers and hygiene products that their food stamps may not cover. The pandemic has made it so difficult for a lot of families to have access to food being unemployed, laid off, or working shorter hours. Food is such a basic necessity, yet has become so challenging to access. Food banks are available and open though have also experienced scarcity and don't always have all the ingredients needed to complete a meal. “

Thank you to your organization and to you for all you do! Thank you for making a difference in the lives of our poor and vulnerable during these times of uncertainty. Thank you - to you for all of your time and effort!”

Community Health Workers | Familias en Acción
2710 NE 14th Avenue, Portland, Oregon 97212



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- “Lutheran Community Services Northwest (LCSNW's) mission is to help refugee families overcome life's most difficult challenges and to become active participants and contributing members in our community. We serve a majority of Middle Eastern and North African clients, as well as to benefit a broad range of communities of color. Due to the diverse needs of our clients, we are constantly reaching out to the social network for resources. The Islamic Social Services of Oregon State (ISOS) has been one of our most valuable community partners. They have helped our clients deal with many financial issues, such as granting energy and rental assistance. ISOS contribution has been crucial to improving the well-being of our clients by enhancing their quality of life and maintaining a dignified living. We have witnessed their dedication on a consistent basis which has projected positively on the mental health presentation of many of our clients. We value our relationship with ISOS who has earned our trust with their reliable and unchanging commitment throughout the years.”

Dalia Baadarani, PhD, NCC, LPC
Clinical Manager
Cultural Outreach Coordinator
Lutheran Community Services
3800 SW Cedar Hills Blvd. Suite 288
Beaverton, OR 97005
(503) 924-2448 ext. 203



- “In the past calendar year I have referred four cases to ISOS for financial assistance related in one way or another to the COVID pandemic. Although their situations were very different the risk of losing their housing due to inability to pay rent (and/or back rent) once eviction moratorium is lifted was very real for them. I handled the following two cases:

One was a single African American Mom battling cancer who was unable to work during the pandemic due to neutropenia while receiving chemotherapy, ISOS provided her with rent assistance and money for food and utilities until she could be bridged to wait listed cancer programs.

One was a single African American woman who lost her job after contracting COVID from work exposure at a nursing facility. ISOS was able to pay her back rent and help her get some much needed furniture that improved her quality of life. She is about to launch her own catering business and told me that this was only possible because the financial assistance she received from ISOS relieved her anxiety and helped her to focus her energy on her business.

I cannot thank you and your staff enough for all that you do. I have worked directly with Kevin Leffler and Hena Zia (ISOS case managers) and they are both terrific. Providence is very fortunate to have such an amazing community partner here in Portland.”

Jesse Murphey, LCSW MPH
PMG Clinical Case Manager
Providence Southeast Family Medicine
4104 SE 82nd Ave, Suite 250
Portland OR 97266
Tel: 503-215-7569



Compassion | Dignity | Justice | Excellence | Integrity

- “ISOS has been a vital partner in the success to my clients reaching self-sufficiency. ISOS has provided more than just financial help; they have given families the stability they have needed in order to reach their goals. The families I work with through DHS self-sufficiency come from all walks of life, but all have the same goal to achieve wellbeing and independence. ISOS has provided support through financial assistance, meeting the demand for basic needs, and providing comprehensive case management coordination so that families are able to focus on training and employment opportunities. Their services are needed, now more than ever, to keep communities and families safe, and provide hope for the future. “

Rosanne Ashby
Family Coach
Oregon Department of Human Services (ODHS) Self-Sufficiency



Partnerships

- **Sunshine Division:**

ISOS collaborated with Sunshine Division in the distribution of food boxes (primarily produce and dairy products) to Oregon Islamic Chaplain Organization (OICO), Muslim Community Center of Oregon (MCCP) and Immigrant and Refugee Community Organization (IRCO) during the months of June, July and August totaling 1,070 food boxes to those in need of food in their communities.

- **Jewish Family and Child Services (JFCS) Thanksgiving Drive:**

In previous years, JFCS has provided some of ISOS families with complete Thanksgiving meal food boxes for a family of 5. Due to COVID-19 safety issues, JFCS provided instead of food boxes, Fred Meyers' \$75 gift cards to 10 ISOS families. The gift cards were mailed to the families with handmade Happy Thanksgiving cards by their youth. We thank JFCS for their thoughtfulness and care.

- **Oregon Food Bank:**

ISOS collaborates with Oregon Food Bank to provide a mobile food pantry at Bilal Mosque once/twice a month to serve those in need of groceries, including fresh produce. For the 18 times food was distributed in 2020, 5,821 were served. They typically range between 65-75 families covering on average 485 people, 118 households per month. Languages spoken: Arabic, Somali, English, Nepali, Spanish, Chinese, Vietnamese, Korean, Indonesian, Urdu, Pushto, Turkish, Mandarin, Fula, Yoruba and Hausa (last 3 languages are African).



- **Oregon Wildfire Relief Support:**

Oregon faced disasters from the wildfires that have destroyed people's homes and lives. Over 40,000 need to rebuild their lives. The Governor is reaching out to all who can help our fellow Oregonian - our neighbor. Because of your donations, ISOS has sent \$5,000 to Oregon Governor's 2020 Community Rebuilding Fund, managed by Oregon Community Foundation. Many thanks!



- **Portland Police Muslim Advisory Council (MAC):**

ISOS is a core member of the Portland Police Bureau (PPB) Muslim Advisory Committee (MAC), where Muslim community leaders along with the Portland Police meet monthly to review how to better work together to promote social justice to best serve the community with safety measures and maintain transparency of information. This is our 4th year in operation, which also has been the most challenging year Portland Police Bureau (PPB) has ever faced. Portlanders are requiring reform to make sure justice, safety, transparency and trust are being established. MAC is part of a coalition of advisory councils whose objective is to be a part of the reform review of policy, procedure and training of PPB.



- **Ramadan Food Drive:**

ISOS in partnership with Islamic Relief USA (IRUSA) distributed WinCo food cards worth more than \$30,000. Distribution of WinCo cards made it possible for 609 families, with a total of 1946 individuals, to get food on their table during this blessed month.

We are very appreciative of the support provided by Islamic Relief USA and also to the following agencies that provided the distribution of the food cards, with safe practices: Portland Refugee Support Group (PRSG), Muslim Community Center of Portland (MCCP), African Youth Community Organization (AYCO) and Immigrant and Refugee Community Organization (IRCO) who covered Middle East, Rohingya, Burmese and African clients.



MAKE A DONATION AND IMPACT A LIFE!

Let us be a source of hope and comfort to those in need.

To receive the blessings of giving, please provide your Zakat-ul-Mal/Sadaqa/Donations to ISOS via <http://i-sos.org/donate.php> or mail to:

ISOS
P.O. Box 5996
Aloha, OR 97006-5996

or

ISOS
Colonial Office Campus
10175 SW Barbur Blvd; Suite 100BA
Portland, OR 97219

You can also give by shopping:

- **For Amazon shoppers** – Amazon is donating to non-profits 0.5% of purchases made when shopping from AmazonSmile. Go to AmazonSmile: <http://smile.amazon.com> and select “Islamic Social Services of Oregon State”, where you see the word Supporting.
- **ISOS is registered with Giving Assistance**, allowing percentage of your purchases to be donated to ISOS. For more information, please go to: <https://givingassistant.org/np#islamic-social-services-of-oregon-state>.



Website: www.i-sos.org

Facebook: <https://www.facebook.com/IslamicSocialServicesOregonState>

"Working together to help those in need to be self-reliant."

ISOS Monthly News Update: ISOS keeps our community informed by emailing a monthly news update, highlighting services, activities and events. If you wish to be on our mailing list, please sign up at: <http://i-sos.org/contactus.php>.

ISOS Board Members: Laila Hajoo; Issam Abu-Khater; Faiza Kareem; Javed Rahman; Faiza Noor

ISOS Software/Social Media: Reem Soliman

ISOS Case Managers: Hena Zia; Kevin Leffler