

WELCOME to ISOS NEWS



www.i-sos.org

2022 Annual Report

13th Edition

Mission

Islamic Social Services of Oregon State (ISOS) collaborates with a network of non-profit organizations and community service groups to assist those facing periods of challenge in gaining self reliance through financial assistance and access to public assistance targeted to their needs and goals.

Vision

Islamic Social Services of Oregon State (ISOS) is a 501c3 social service charitable organization. We strive to be a trusted organization practicing Islamic values when rendering services to people in need of assistance through trying times. In doing so we hope to reflect and spread understanding of Islam, promote self reliance and add to the well being of the community we live in.

Appreciation

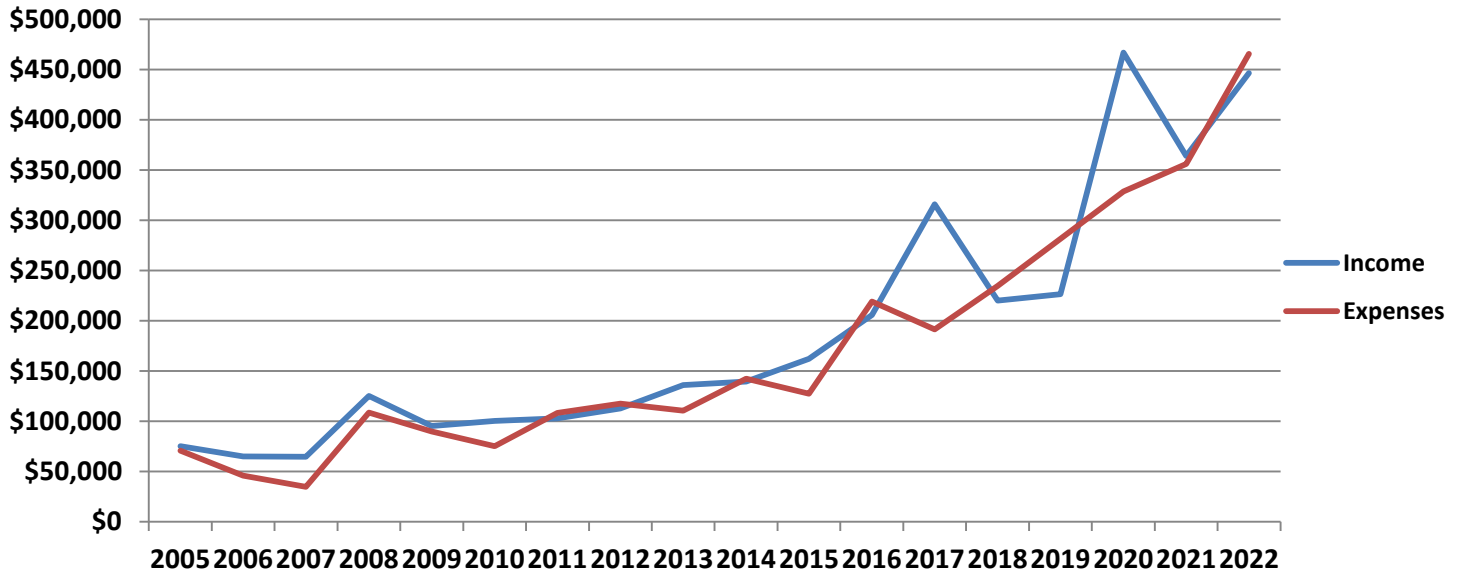
We would like to acknowledge the following agencies that worked with ISOS in 2022:

DHS Child Welfare; AsSaber Mosque; Bilal Mosque; Immigrant and Refugee Community Organization (IRCO) Greater Middle East Center; Oregon Islamic Chaplain Organization (OICO); Islamic Relief USA (IRUSA); Innovative Housing Inc.; Oregon Burmese Muslim Association; Oregon Health Authorities; Department of Health and Human Services (DHS); Community Works/Worksource; Oregon Food Bank; Sunshine Division; Community Services Network; Bosnian Educational and Cultural Organization (BECO); Immigrant and Refugee Community Organization (IRCO); Portland Refugee Support Group (PRSG); William Temple House; Oregon Health and Science University (OHSU); National Optometric Student Association (NOSA); Pacific University AMIGOS eye care; Portland Police Bureau (Muslim Advisory Council); Care Oregon; Outside In; University of Western States Chiropractic Dept.; Relay Resources; Just Compassion; Transition Projects, Inc.; Portland Street Response; LifeWorks NW; Rose Haven; Lutheran Community Services; Catholic Charities; Kaiser Permanente; Salem for Refugees; Providence; Islamic Center of Clark County; Easter Seals; Afghan Support Network; Senior Citizens Council.

Most of all to our donors for providing the much needed financial support to help those in need with dignity!

Finance Status

Financial Trend:



Expenses	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
clothes										
education	\$789		\$1,000				\$545			
food/pantry	\$25,864	\$15,255	\$10,806	\$44,013	\$11,648	\$16,161	\$17,503	\$70,970	\$65,144	\$95,276
housing	\$54,792	\$65,438	\$81,163	\$132,373	\$143,768	\$157,694	\$193,027	\$195,595	\$235,427	\$277,316
*admin	\$7,535	\$9,579	\$13,318	\$19,034	\$11,184	\$13,267	\$10,832	\$16,737	\$16,121	\$17,868
medical		\$290	\$835	\$476					675.98	\$3,612
transportation	\$2,939	\$6,310	\$1,244	\$7,618	\$2,611	\$3,550	\$4,109	\$4,380	\$2,175	\$6,045
utilities	\$3,759	\$2,639	\$4,829	\$3,943	\$4,180	\$3,634	\$5,883	\$12,489	\$13,313	\$15,245
youth activities	\$5,350									
death		\$820		\$1,230						
Day of Dignity	\$10,000	\$10,076	\$9,366	\$10,327	\$11,550	\$13,399	\$14,756			\$22,796
Oaks Park Eid							\$2,901			\$1,715
employment		\$26,620	\$3,891		\$6,537	\$24,654	\$32,169	\$23,575	\$23,313	\$23,045
disaster relief								\$5,000		
legal	\$40	\$5,400	\$854			\$2,530				\$2,882
TOTALS	\$111,068	\$142,427	\$127,305	\$219,014	\$191,478	\$234,889	\$281,725	\$328,746	\$356,168	\$465,800

***ISOS administrative expenses**

2012-2015: Office lease/infrastructure; insurance; state registration

2016: Office lease/infrastructure; insurance; state registration; Grant software tool

2017-2019: Office lease/infrastructure; insurance; state registration

2020: Office lease/infrastructure; insurance; state registration; case management software license

2021: Office lease/infrastructure; insurance; state registration; case management and QuickBooks license renewals

2022: Office lease; supplies; tax service; insurance; state registration; case management and QuickBooks license renewals

Donations:

Grants:

▪ Islamic Relief USA-IRUSA:	\$82,500.00
▪ CareOregon:	\$2,500.00
▪ Community Actions (ARPA):	\$33,870.00

Employee Matching Fund:

▪ Benevity Community Impact Fund:	\$75,013.97
▪ AmazonSmile:	\$59.19

Private Donations: \$245,395.18 (we distinguish between Zakat and General Donations)

The Needy and COVID-19 Relief

Year 2022 continued to challenge us with the COVID-19 pandemic. After the Oregon state assistance with rent ended, there was a sharp increase in rent support to prevent evictions.

The trend of those served in the last 3 years:

2020: 37 households; 205 individuals (105 are children)

2021: 49 households; 188 individuals (87 are children)

2022: 87 households; 374 individuals (193 are children)

The focus is providing the needed resources of sustaining the basic living essentials - priorities on food, housing, utilities and working with partnering agencies to best assist those in need until they are able to be self-reliant with safety in mind.

- **Helping those in Need:** ISOS requires those receiving assistance to be an Oregonian/SW Washingtonian resident; sponsored by a service agency to validate the need and to provide a plan to be self-reliant. Emphasis is to collaborate with other like agencies that provide resources/services that meet the needs of the client. The intent is to minimize duplication and to maximize collaboration.

Below is the breakdown by month of the number of households served until they become self-reliant:

Month	# of Households	% Refugees/Immigrants	Cost
Jan	15	67%	\$16,281.13
Feb	18	67%	\$25,905.75
Mar	21	52%	\$25,335.52
Apr	25	36%	\$19,881.20
May	18	50%	\$14,677.11
June	22	50%	\$17,270.84
July	21	50%	\$15,878.46
Aug	19	58%	\$21,808.25
Sept	30	43%	\$27,786.48
Oct	40	65%	\$42,990.36
Nov	41	56%	\$37,527.72
Dec	41	56%	\$42,403.84

ISOS is committed to prevent homelessness by providing rental assistance. This has been our top budget expenditure. Some of the other challenges for these families are loss of job, medical issues, insufficient disability funds and domestic violence. Ethnicities include Afghan; African; African-America; Asian; Hispanic; Mideast; Native American; Pacific-Islander; Slavic; Somali; Tonga; Russian; White.

Since June 2020, our database shows 264 households were served by ISOS. This result to an average of about 9 new household cases we accept per month, on top of the existing cases we already serve. We do not leave a case until they become safe and self-reliant, which can last anywhere from 1 month to over a year. We do this work through collaboration support of other agencies and through your donations.

Typical Case Profiles:

- **Afghan Refugees/Parolees:**

The US government allowed the incoming of refugees and the Afghans were notably the primary incoming group in 2022. They were unlike previous refugees that came into the US. There were larger numbers entered in a shorter period of time that challenged resources from both local and government agencies. As we worked together to best accommodate the needs, here are a few notable services provide by ISOS:

- ISOS reached out to Afghan Support Network (ASN), asking about immediate needs for the newly arrived Afghan Refugees/Parolees. The response was cell phones with services. Cell phones were needed to provide connections with their case managers, resources and also their families. By working with ASN, we were able to provide cell phones with services to 39 households. We are grateful to Marie Lamfrom Grant Foundation for providing us the \$5,000 to support this project.
- ISOS is partnering with Immigrant and Refugee Community Organization (IRCO) Greater Middle East Center by providing rent and utility assistance for Afghan Refugee/Parolees. Immigrant and Refugee Community Organization (IRCO) were provided grant funds to cover for the Afghan Parolees rent. However, many of these families are large in size and require either a rental house or a 4 bedroom apartment unit. With as many of the Afghan parolees that came here about the same period of time, finding available and affordable housing was very difficult. This resulted in some being placed into places that exceeds IRCO's allowable monthly funds for the family. ISOS stepped in to cover the balance and also included utilities. IRCO's support is for 12 months or until June 2023, whichever comes first. ISOS will continue to support the Afghan cases, if needed, after the support has terminated by IRCO.

- **Mental/Emotional Health Cases:**

- Significant percentage of ISOS cases are from agencies that treat those that are challenged with emotional/trauma issues, due to domestic violence, PTSD, abandonment, etc. Treatment requires time and care and provisions for subsidized help with their basic living essentials. This support reduces the anxiety and allows the care provider to better treat the client. Since ISOS focuses on the plan to be self-reliant, defined by the Sponsor with client's approval, this makes ISOS services unique and much appreciated.

- **Verge in Being Homeless:**

- Due to illness, disabilities, loss of job, increase of rent payments, loss of provider, ISOS is approached for help to prevent in being homeless, to be provided the support needed to obtain/maintain safe and affordable housing.

Testimonies:

- “Thank you ISOS! You made such a difference in our client’s life. You truly saved him from the streets. We are forever grateful.” **Senior Citizens Council.**
- “I just want to express my appreciation for all you have done for my patients! I have made several requests over the past few months and everyone has been approved. ... The work you all do is amazing, amazing, amazing. Thank you so much!!” **Providence**
- “Lutheran Community Services NW (LCSNW) has a mission to support refugee families, culturally diverse individuals and mainstream clients overcome their life’s challenging circumstances. Due to the diverse needs of our clients, our staff is always reaching out to various community organizations for resources to assist our clients. Lack of financial stability and access to resources are a major stressor to many of our clients negatively impacting their mental and emotional well-being. The Islamic Social Services of Oregon State (ISOS) has been one of our most valuable community partners that have provided rental, energy and financial assistance to our clients. LCSNW appreciates and greatly values its relationship with ISOS.” **Lutheran Community Service NW Clinical Supervisor**
- “ISOS has, to date, provided 17 of IRCO’s newly arrived Afghan families with rental assistance to complement assistance provided by our organization. These funds have allowed us to provide critical rent and utility assistance to newly arrived Afghan refugees resettling in Oregon. Together, ISOS and IRCO have been able to fully fund the rent payments for these families, thus securing housing for 122 individuals. This has made a huge impact on families resettling, as it has allowed newly arrived families to focus on obtaining employment, getting their children enrolled in school, and adjusting to life in the United States, without having to worry about how to pay their rent or find an affordable place to live.” **Immigrant and Refugee Community Organization (IRCO) Executive Director**
- “Special appreciation for the services and resources made available by the board and staff of Islamic Social Services of Oregon State (ISOS). We would not have the success we have without the dedication of their team. For many years, PRSG has relied on a deep partnership with ISOS to support households experiencing financial barriers to self-sufficiency. Beyond the vital role of financial assistance, ISOS staff work in collaboration with the community, including PRSG, to understand the holistic needs, challenges, and strengths of the individuals with whom we work. From the establishment of long-term plans for education, career training, and financial literacy, to the understanding of the unique opportunities for newcomers in the United States, the role of ISOS in bridging the gap between systems is crucial to our shared success.” **Portland Refugee Support Group Executive Director**

Food Pantry

ISOS's Food Pantry is open on the 1st and 3rd Fridays/month to serve those in need of groceries. In 2022, a total of 995 households, covering 4,116 individuals were provided with free food, including halal chicken, ground beef/dhabihah, produce, dairy and non-perishable foods, to people in need at Masjid Bilal. Our gratitude goes to Oregon Food Bank, Masjed Bilal and the volunteers.

Below is the breakdown by month of the number of households and individuals served:

Month	# of Households	Individuals
Jan	77	287
Feb	93	413
Mar	81	302
Apr	127	559
May	80	370
June	76	291
July	82	357
Aug	82	321
Sept	70	312
Oct	91	371
Nov	63	240
Dec	73	293



Culturally Specific Food Cards

American Rescue Plan Act (ARPA) Grant from Community Action: ISOS was recently awarded a grant of \$33,870 by Community Action under the American Rescue Plan Act. This grant was to support the underserved families in our community with culturally specific food. ISOS worked with local Halal stores to buy gift certificates for the needy families who were extremely grateful for the opportunity to buy food items they needed. The grant had an impact on not only the families who received the cards but also helped ISOS in their mission to eliminate hunger in our community. Community members were served of the following ethnicities: Berber, Kurd, Ethiopian, Sudanese, Iraqi, Syrian, Jordanian and Lebanese.

Ramadan

- **Ramadan Food Drive:** ISOS spent about \$30,000 to purchase WinCo cards to distribute to over 560 households for Ramadan (Muslim holy month of fasting) to those in need of food. We are grateful to Islamic Relief USA, our donors and co-partners in funding and distributing the food cards. Our co-partners include: IRCO departments (Greater Middle East Center (GMEC), Africa House, Health and Community, Housing Support, Ontario site), Portland Refugee Support Group (PRSG), African Youth and Community Organization (AYCO) and Lutheran Community Services (LCS).

Many thanks for making Ramadan joyous to those who gave and received.



- **Afghan Refugees Iftar:** ISOS provided to Afghan Support Network (ASN) \$6,150 to prepare and provide for Afghan refugees Iftar gatherings and also delivered the prepared food during Ramadan to those living in motels without a kitchen, waiting to be transitioned into permanent housing.



- **Oaks Park Eid-ul-Fitr Celebration Fundraiser:** ISOS held on May 3rd, the Oaks Park Eid-ul-Fitr Celebration, after about 2 years of absence due to COVID pandemic. About 6,500 people attended, raising \$18,422.67. It was an amazing community turnout, providing an Eid celebration outlet and raising funds to support those in need. The Portland Police Bureau (PPB) cadets volunteered their services on behalf of supporting the PPB Muslim Advisory Council. Portland Refugee Support Group (PRSG), IRCO Greater Middle East Center (GMEC) and Multnomah Health Dept were provided booths to promote community awareness and support. Many thanks goes to all our volunteers and to our new Oaks Park Eid Celebration Project Manager: Naeem Siddiqui.



Partnerships

- **Back to School Event for Afghan Kids:** On August 25th at Wood Village Fred Meyers over 200 children, identified by more than 10 local community partners and social service agencies, participated in Sunshine Division's annual Izzy's Kid's "Shop With A Cop" event. ISOS organized for 50 Afghan children to attend the event. Each child was provided \$150 Fred Meyer gift card, donated by Sunshine Division, to shop with a police officer. In addition, Columbia Sportswear donated a backpack to each child and Fred Meyer donated a variety of school supplies, home items, toiletries, and snacks.

For the Afghan refugees first year in the US, this event provided wonderful face to face interactions with police and the community. **Our thanks to Afghan Support Network (ASN) for collaborating with ISOS for this event.**



Sunshine Division assigning each Afghan child with a police officer to shop for back to school clothes and supplies



Portland Police Chief Chuck Lovell, police cadet and Sunshine Executive Director Kyle Camberg

- **ISOS Co-Chair of Coalition of Advisory Groups (CAG):** On August 20th, the Coalition of Advisory Groups (CAG) working with the Portland Police Bureau (PPB) had their first face to face retreat at the PPB Training Center. CAG's purpose is to enhance collaboration and support among Portland's police advisory groups in order to act as an avenue for collective community input to the PPB and City Leadership regarding policies, directives, and programs involving public safety. CAG has been in existence for 2 years and members include Muslim, African-American, Latino and Slavic Advisory Councils. ISOS serves on both the Muslim Advisory Council (MAC) Executive Team and also serves as a Co-Chair for CAG.



- **Community Services Network (CSN):** CSN is a coalition of non-profit service agencies (about 300 social service agencies registered with over 600 members) that meet bi-weekly to address community needs, know what are available resources and build relationships in order to better serve those in need. ISOS is a CSN member and also on CSN's Steering Committee. After about 4 years, and due to COVID safety concern, we had our first Nonprofit Connect Event sponsored by Care Oregon and The DPI Group, which CSN is a subsidiary of The DPI Group. It was a wonderful event of socializing, making connections and celebrating our work together.



Day of Dignity - Homeless

- **Day of Dignity:** was held on September 18th at the North Park Block B in downtown Portland (Elephant in the Park-located at NW Burnside and Couch). Day of Dignity occurs annually on a Sunday in September. **This event is sponsored by Islamic Relief USA (IRUSA).** This year was indeed a special event, as we were able to resume this event after 2 years of absence due to COVID threat.

We are fortunate to have Heba El-Mansy as ISOS's new Day of Dignity Project Manager. The following were provided at the event:

- **500 homeless were served.** Surveys were collected by our teenage youth volunteers.
- **IRUSA sent 3 of their representatives to attend the event.** They were very pleased with the outcome.
- KOIN 6 local news reported the event. CBS News coverage:
https://twitter.com/IRPublicAffairs/status/1571889564448440320?s=20&t=RQltohu7b4Yzb_XW-wbHZA
- **25 humanitarian agencies/businesses participated in the event.**
- **Supplies provided to the homeless:**
 - Customized backpacks for the homeless (IRUSA)
 - 20 degree temperature sleeping (ISOS)
 - Tarp (ISOS)
 - Street socks from Bombas (Portland Refugee Support Group)
 - Thermal socks (William Temple)
 - Winter kits (IRUSA)
 - Hygiene kits (IRUSA)
 - Female sanitary supplies (IRUSA)
 - COVID self-test kits (OHSU)
 - School kits (IRUSA)
 - Bar-B-Que veggie burgers (ISOS; OICO)
 - Produce; Bread (Oregon Food Bank)
 - Food bags; Donuts (Sunshine Division; Sesame Donuts)
 - Resource booklets (Street Roots)
 - Face Masks (Multnomah Health Dept; Care Oregon)
- **Services provided to the homeless:**
 - Chiropractic treatment (University of Western States Chiropractic Dept)
 - COVID and Flu shots (Care Oregon)
 - Oregon Health Plan enrollment and information (Multnomah Health Dept)
 - Eye exams; eye care; referrals (National Optometric Student Association; Pacific University AMIGOS Eye Care)
 - Blood pressure; glucose testing; mini-foot clinic (Outside In)
 - Housing/shelter resources (Relay Resources; Just Compassion; Transition Projects Rent Well)
 - Job resources (SE Works; Relay Resources)
 - Domestic violence counseling/information (Rose Haven)
 - Resource Support/Information (LifeWorks NW)
 - Mental and Behavioral Health Crisis (Portland Street Response)
 - Barbers - haircuts/grooming (OICO)

We had about 90 volunteers that contributed to the success of Day of Dignity 2022 Event. We had about 20 youth volunteers that provided direct services to the homeless by distributing supplies and taking surveys - they were fantastic! Great opportunity for youth awareness of the homeless community.

A special thanks to Oregon Islamic Chaplains Organization (OICO) for providing the site setup, clean-up, barbeque, managing supplies and providing the barbers.

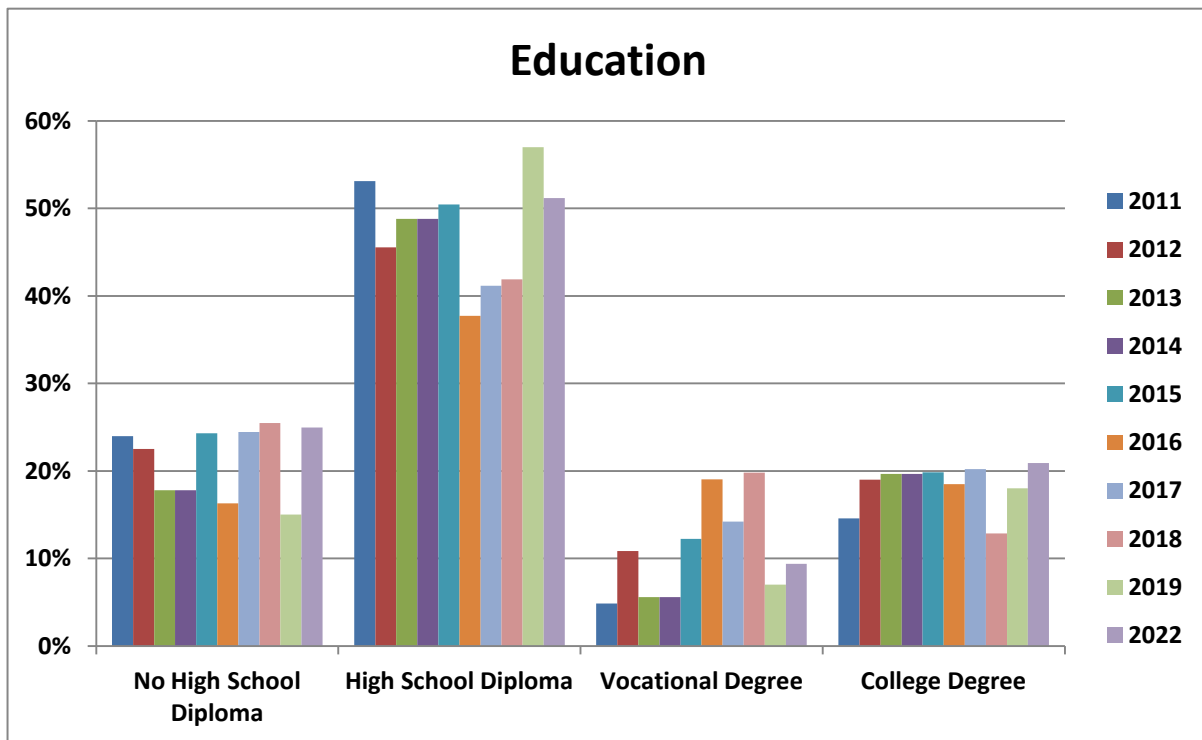
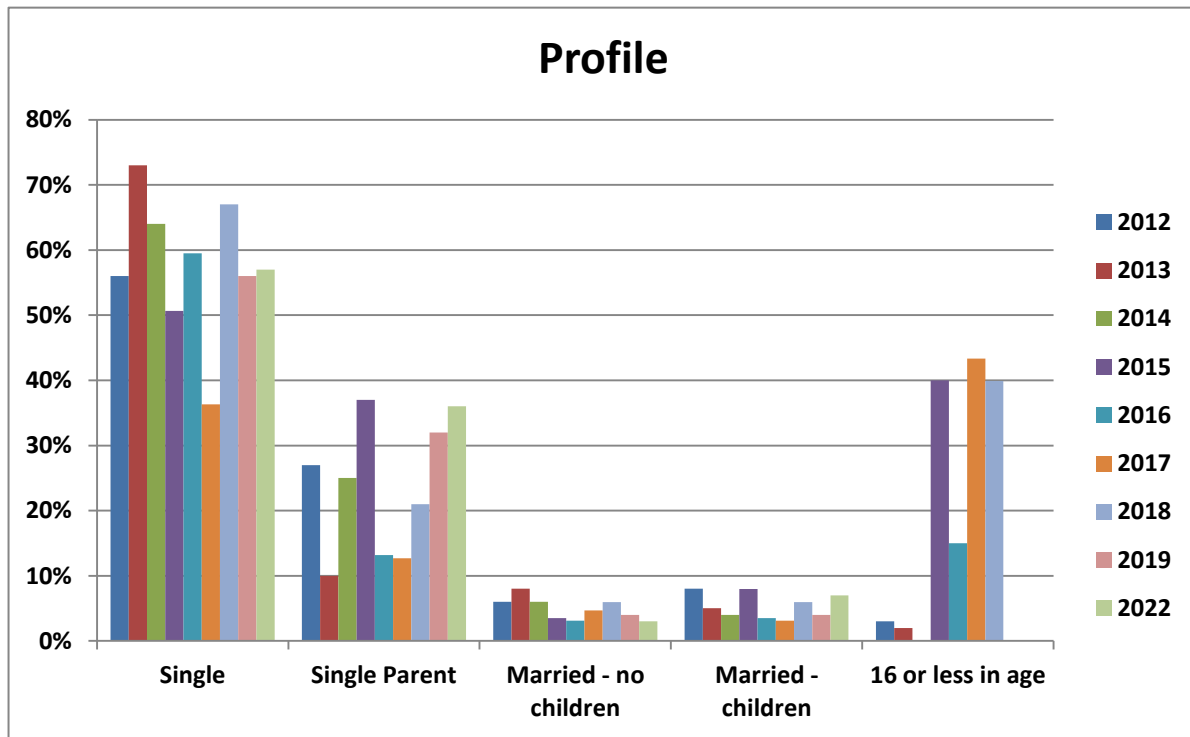
ISOS has been involved with Day of Dignity for over 15 years and with each year we increase the number of agencies asking to join us. **We find working together as a coalition to better serve those in need is the only way to better serve our community.**

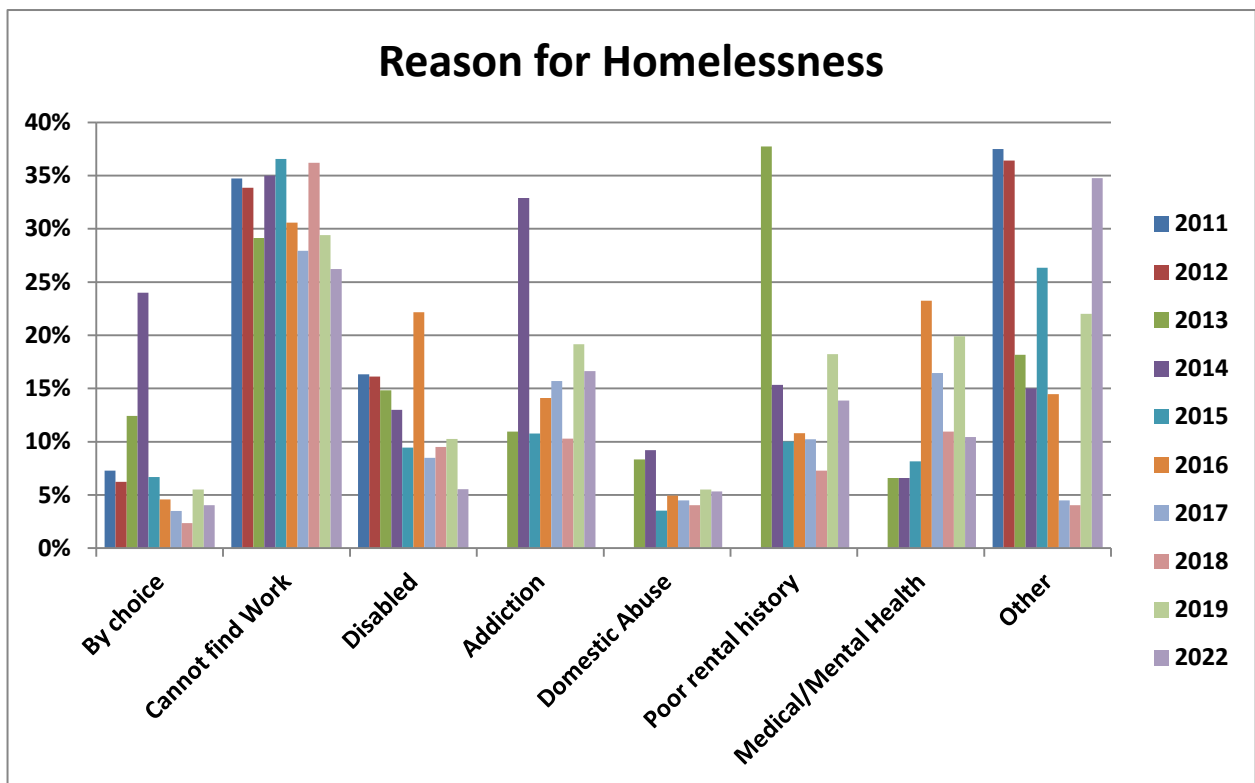
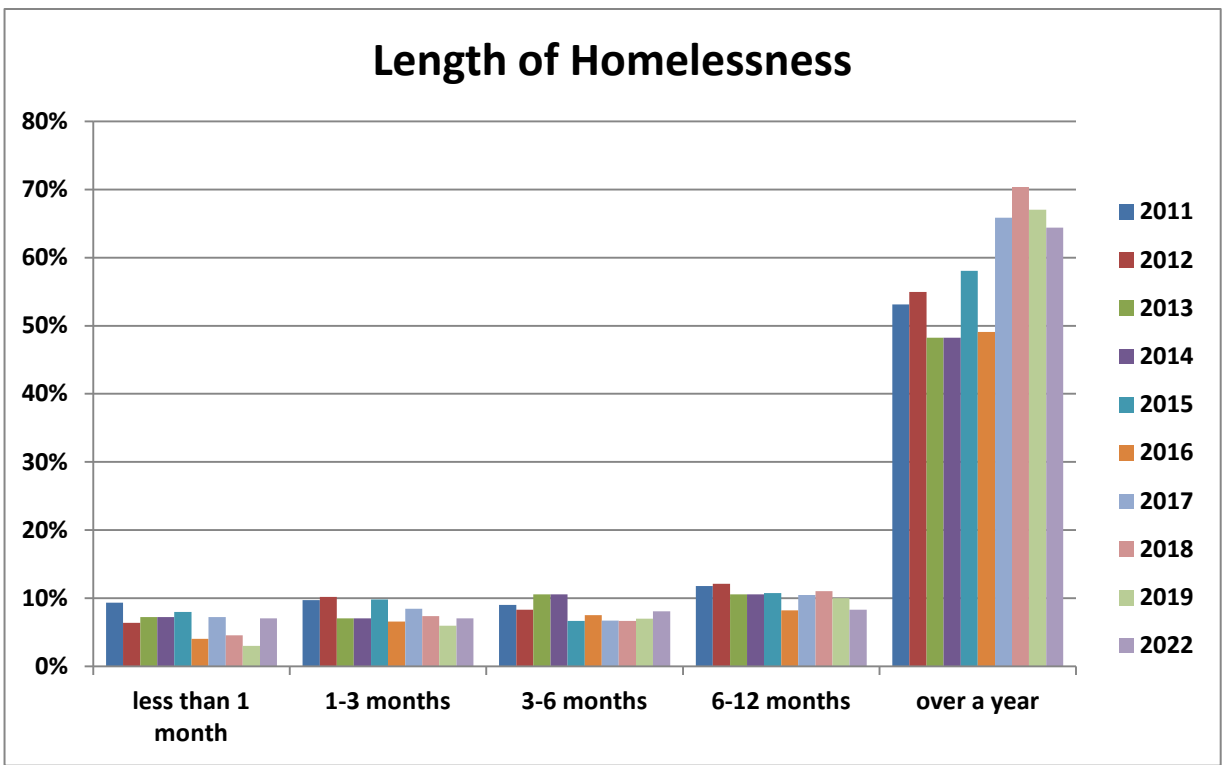
Below are some pictures of the event and a copy of the homeless survey data to provide you with better awareness of their situation. The video of the event can be viewed at: [Day of Dignity 2022, Portland, OR.](#)



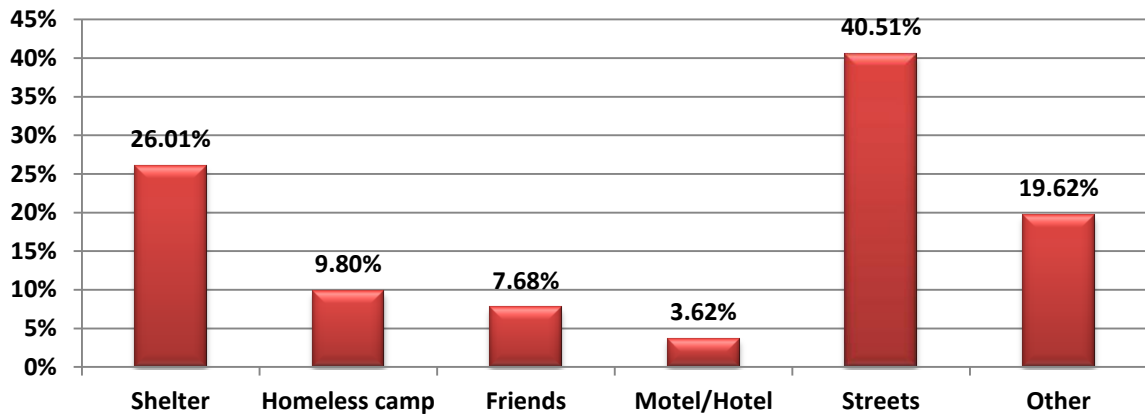


Day of Dignity – Homeless Trend Report 2011-2019; 2022

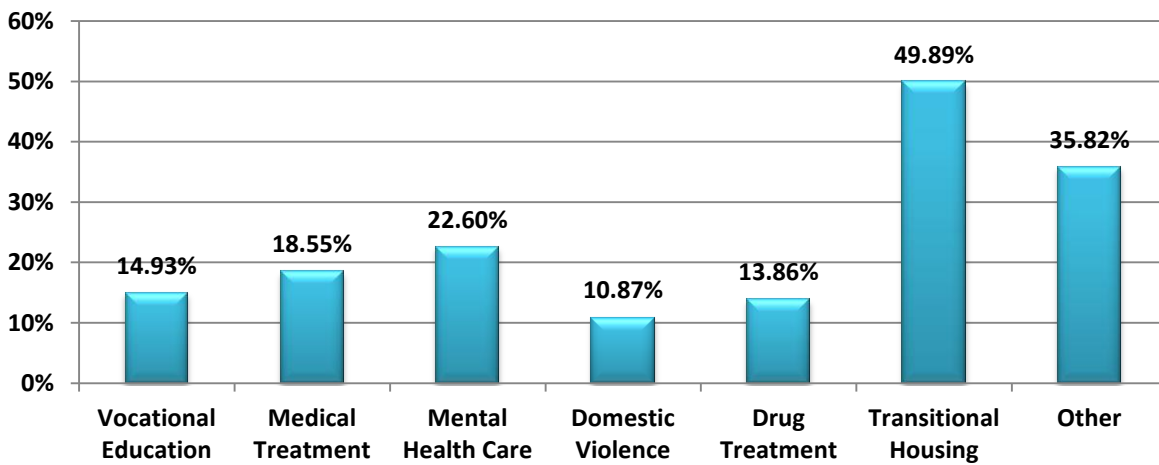




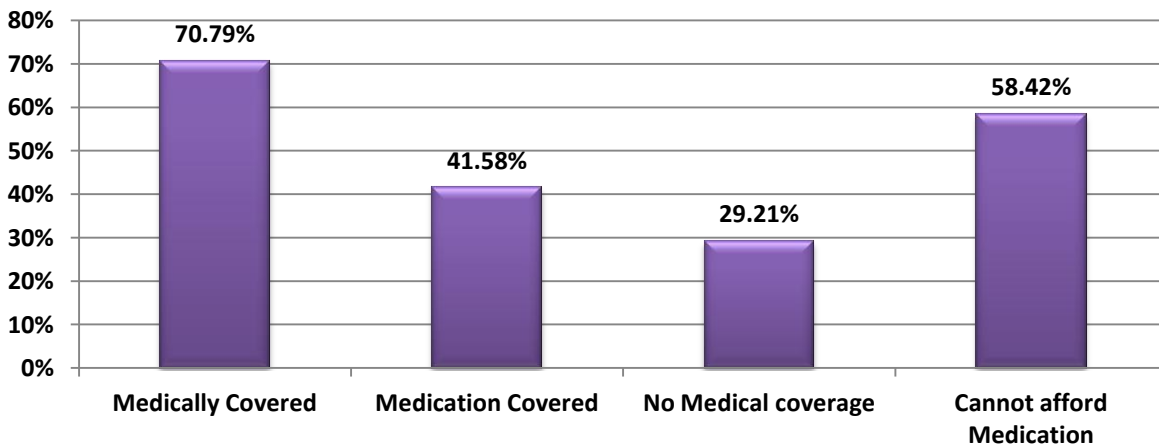
2022 - Where are you Staying/Sleeping



2022 - Requested Services Needed



2022 - Medical Coverage



**MAKE A DONATION
AND
IMPACT A LIFE!**

Let us be a source of hope and comfort to those in need.

To receive the blessings of giving, please provide your Zakat-ul-Mal/Sadaqa/Donations to ISOS via <http://i-sos.org/donate.php> or mail to:

ISOS
P.O. Box 5996
Aloha, OR 97006-5996

or

ISOS
Colonial Office Campus
10175 SW Barbur Blvd; Suite 100BA
Portland, OR 97219



Website: www.i-sos.org

Facebook: <https://www.facebook.com/IslamicSocialServicesOregonState>

"Working together to help those in need to be self-reliant."

ISOS Monthly News Update: ISOS keeps our community informed by emailing a monthly news update, highlighting services, activities and events. If you wish to be on our mailing list, please sign up at: <http://i-sos.org/contactus.php>.

ISOS STAFF:

Board Members: Laila Hajoo; Issam Abu-Khater; Faiza Kareem; Javed Rahman; Faiza Noor

Software/Social Media: Reem Soliman

Case Managers: Hena Zia; Kevin Leffler

Day of Dignity Project Manager: Heba ElMansy

Oaks Park Eid Event Project Manager: Naeem Siddiqui